

# ExoticSalsaShoes.com Return/Exchange Form

**No need to call or write, just follow these simple steps:**

1. Please fill out this form and return with merchandise.
2. Send merchandise in its original box along with the Return/Exchange form and a copy of original packing slip/receipt.
3. **Return your package to our supplier's warehouse:**

**Exotic Salsa Shoes Warehouse  
Attn: Return/Exchange Processing  
4920 Santa Anita Ave.  
El Monte, CA 91731**

- \* For your protection, we recommend you obtain a tracking number and/or insurance when you ship your items to us.
- \* Shoes with soiled soles or shoes which have been used on a hard surface cannot be returned for credit nor exchange.
- \* Item must be shipped back to us (postmarked) within 21 days from when you received your order

If you have any questions, email Customer Services at [cs@exoticsalsashoes.com](mailto:cs@exoticsalsashoes.com) or call **1-888-725-7268**

Your Billing Address	Your Shipping Address <i>(if different from billing address)</i>
Name	Name
Address	Address
Address	Address
City/State/Zip	City/State/Zip
Phone	Phone
Email	

Action You Wish to be Take (Select box below)
<input type="checkbox"/> <b>Replace</b> <input type="checkbox"/> <b>Exchange</b> <input type="checkbox"/> <b>Refund*</b> (Refund will be in form of original payment)

Merchandise Being Returned <i>(Please use reason code below)</i>						
Reason Code	Item No.	Color	Heel	Size	Quantity	Price

Replacement/Exchange* or additional merchandise if desired						
Reason Code	Item No.	Color	Heel	Size	Quantity	Price

- \* Replacement/Exchange items will be shipped to you at \$9/pair S&H fee
- \* Returns for a refund will be subject to a \$15 re-stocking fee (except for styles shown to have factory defects, were damaged in shipping or the wrong item was sent).

Payment method for re-shipping S&H charge	
<input type="checkbox"/> <b>Check</b>	Please make your check payable to <b>Exotic Salsa Shoes</b> and return with the item
<input type="checkbox"/> <b>Paypal</b>	Please submit your payment to <a href="mailto:service@exoticsalsashoes.com">service@exoticsalsashoes.com</a>
<input type="checkbox"/> <b>Credit Card</b>	I authorize ExoticSalsaShoes.com to charge the S&H fee on my card  <b>Credit Card #:</b> _____ <b>Expiration Date</b> ____ / ____ <b>CVV Code:</b> ____

Reason Code for Return
WM – Changed Mind WE – Ordered Wrong Size WF – Fit Issue WC – Received Wrong Size WI – Received Incorrect Item WP – Received Damaged WZ – Defective: (Please Explain) _____  _____



**Do Not Fill In – Office Use Only**

**RA #:**  
**CM #:**  
**OC #:**  
**CC #:**