

# ExoticSalsaShoes.com Return/Exchange Form

**No need to call or write, just follow these simple steps:**

1. Please fill out this form and return with merchandise.
2. Send merchandise in its original box along with the Return/Exchange form and a copy of original packing slip/receipt.
3. **Return your package to our supplier's warehouse:**

**Exotic Salsa Shoes Warehouse**  
**Attn: Return/Exchange Processing DOCK A**  
**10501 Valley Blvd. Unit 1118**  
**El Monte, CA 91731**

\* For your protection, we recommend you obtain a tracking number and/or insurance when you ship your items to us.

\* Shoes with soiled soles or shoes which have been used on a hard surface cannot be returned for credit nor exchange.

\* Item must be shipped back to us (postmarked) within 21 days from when you received your order

If you have any questions, email Customer Services at **cs@exoticsalsashoes.com** or call **1-888-725-7268**

Your Billing Address	Your Shipping Address (if different from billing address)
Name	Name
Address	Address
Address	Address
City/State/Zip	City/State/Zip
Phone	Phone
Email	

## Action You Wish to be Take (Select box below)

☐ Replace      ☐ Exchange      ☐ Refund\* (Refund will be in form of original payment)

## Merchandise Being Returned (Please use reason code below)

Reason Code	Item No.	Color	Heel	Size	Quantity	Price

## Replacement/Exchange\* or additional merchandise if desired

Reason Code	Item No.	Color	Heel	Size	Quantity	Price

\* Replacement/Exchange items will be shipped to you at \$9/pair US domestic S&H fee. The international shipping rate varies, please contact us for non-US address shipping charge.

\* Returns for a refund will be subject to a \$15 re-stocking fee (except for styles shown to have factory defects, were damaged in shipping or the wrong item was sent).

## Payment method for re-shipping S&H charge

<input type="checkbox"/> <b>Paypal</b>	Please submit your payment to <b>paypal@exoticsalsashoes.com</b>
<input type="checkbox"/> <b>Credit Card</b>	I authorize ExoticSalsaShoes.com to charge the S&H fee on my card  <b>Credit Card #:</b> _____ <b>Expiration Date</b> ____ / ____ <b>CVV Code:</b> ____

## Reason Code for Return

WM – Changed Mind  
WE – Ordered Wrong Size  
WF – Fit Issue  
WC – Received Wrong Size  
WI – Received Incorrect Item  
WP – Received Damaged  
WZ – Defective: (Please Explain) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*ExoticSalsaShoes.com*

**Do Not Fill In – Office Use Only**

**RA #:**

**CM #:**

**OC #:**

**CC #:**